

Why IT Teams
Choose
ProjectManager



| Widespread IT pain points

Today's internal technology (IT) departments do more than oversee the company's computer network system or send replacement keyboards. Over time, IT teams have evolved into essential assets for their respective companies as they find innovative ways to keep their companies productive as more employees work remotely.

As the roles of IT teams evolve, many continue to use traditional project management approaches that come with widespread frustrations.

- Team leaders gravitate toward different work methodologies
- No streamlined way to request new projects
- O Disjointed platforms cloud what team members are working on
- Security concerns can't be addressed quickly and efficiently
- Oata and project resources aren't accurately tracked

ProjectManager is an all-in-one project management software that caters to IT teams—wherever they're located or regardless of their role—to simplify and improve the services that they deliver.

Practical benefits for IT teams

Here are some common ways that IT teams leverage ProjectManager's features.

- 1 Work in your preferred methodology to maximize productivity
- 2 Monitor resources and workloads to keep projects on track
- 3 Eliminate departmental silos for better risk management
- 4 Track performance of all projects in one place
- **5** Leverage real-time tracking and reporting to inform stakeholders

Below, we'll explore each of these solutions more thoroughly.



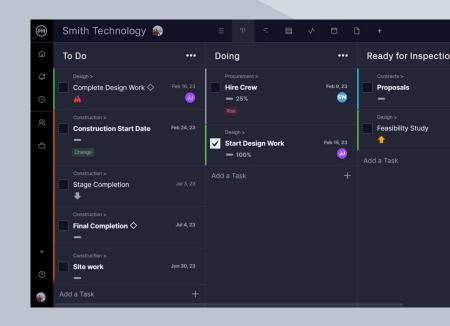
Agile, waterfall or a hybrid of both

IT project managers often work in both agile and waterfall environments to execute their projects. Unfortunately, IT project managers are often forced to choose either waterfall or agile and stick to it. As a result, their teams must compromise their work methodology to adapt to the same schedule and no one is truly satisfied.



Work in your preferred view

With ProjectManager, every team member can work in different views and under different methodologies while the data remains consistent. If the project manager gravitates toward a waterfall approach, he or she can use the Gantt chart to set project milestones and a project baseline. For IT roles that use agile workflows, they can use the kanban board to see tasks move through various project stages.



Real-time resource management

Even after an initial project plan is created, the IT project manager must continue to keep tabs on employee workloads and resources.

When resources are tracked in different ways and in indifferent tools, simply understanding the workload and responsibilities of your team can be time-consuming and frustrating.

Monitor resources and workloads

ProjectManager offers a streamlined solution for keeping track of resources and workload. Our workload page defines which team members are taking on what tasks. Use it to quickly understand who can take on more. Our online timesheets are integrated into our software so no outside platforms are needed. If timesheet approvals are necessary, easily set up an approver. Seeing your resources helps avoid scope creep and keep projects within budget.

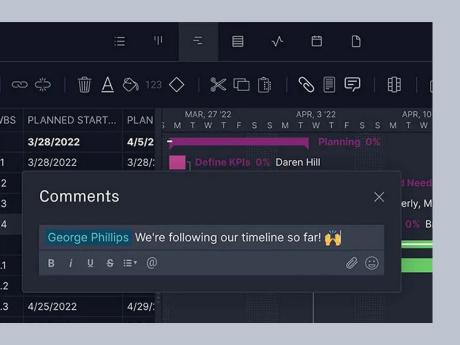


Dynamic risk management

IT systems are an integral part of any business process. If an IT system goes down, it undoubtedly results in a significant financial loss. Collaboration and real-time alerts are pivotal to keeping internal IT teams and relevant teams looped in on both urgent tasks and overall project progress. In the case of an emergency, the IT project manager needs a streamlined way to send updates while keeping relevant departments informed.



Total visibility & easy collaboration



ProjectManager offers a single source of truth. Once a task status is updated or a comment or file is added, your team is instantly notified regardless of their project view. If there's an emergency, IT project managers can tag their team and make adjustments. Collaboration is easy when everyone can work how they choose. There's no lag time or outdated messages; everyone always has the latest project information.

Intuitive project portfolio management

IT projects often take place in tandem; although they're cyclical in nature, there's often more than one initiative taking place simultaneously. Once project requirements are collected and a team is established, project managers need to track both their portfolio and individual projects. When project data is housed in various platforms, it's difficult to determine what projects are on track and which require more attention.



Instant reports



Many IT teams are comprised of only a handful of people despite projects requiring significant budgets. Project stakeholders appreciate transparency into progress, costs, variance, workload and more. As a result, many IT project managers spend countless hours compiling, organizing and sending data that reflects how projects are unfolding, some of which might be outdated.

Accurate dashboards and reports

With project tracking, real-time dashboards and reports, it's easy for IT project managers to meet peak demand periods. Our dashboards pull and compile data across individual projects or the portfolio. When reports are needed, simply choose your data and export it as a PDF. Even when there's an influx of requests and multiple projects occurring in tandem, teams can refer to accurate data and share it with management and stakeholders for increased visibility.



35,000+ happy customers



"The openness of ProjectManager empowers our [team] to build the tool they need to solve the problems they have and communicate within the team freely and easily. The software helps us deliver to our customers' objectives on time, budget and to the requisite quality."



"We were using Excel. That wasn't ideal for us. Now, all the information is on the [ProjectManager] platform. We can save money because we can monitor our costs and track projects in real time."



Santiago LassoPMO and Consulting Director at TEC360





Ready to try **ProjectManager** for yourself?

Start free trial

Want to talk to our expert sales team?

Contact us

